

# GEMSai Windows Installation Guide

## Getting the installer

Download the latest installer from [www.gemsoftware.ai](http://www.gemsoftware.ai). After filling in your contact information, you will receive an email with a link to download the installer. This is a unique link and will be valid for 30 days.

## System Requirements

Microsoft Windows: Version 10 or 11 (64-bit only)

Processor: x64 (Intel or AMD). ARM64 devices are not officially supported.

RAM: 4 GB and above

Hard disk: 250 MB free space

Display: 1280 × 800 or higher

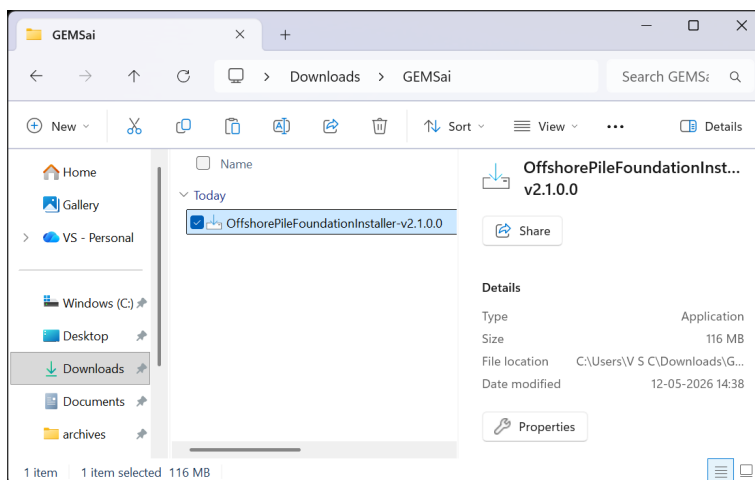
Administrator privileges: required for installation

Internet connection: required to download the installer, example files, and to activate the product licence

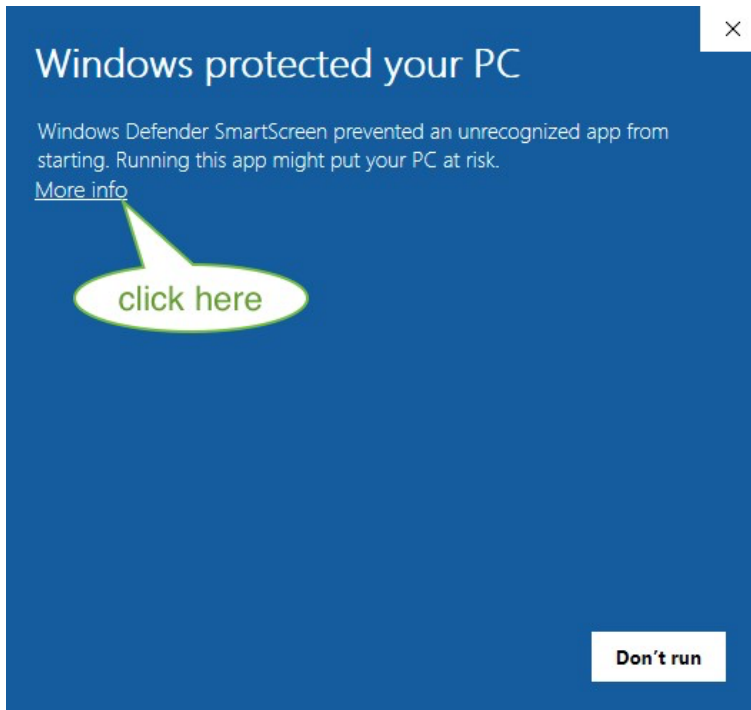
\* This app will not work on the 32-bit version of Windows.

## Installation

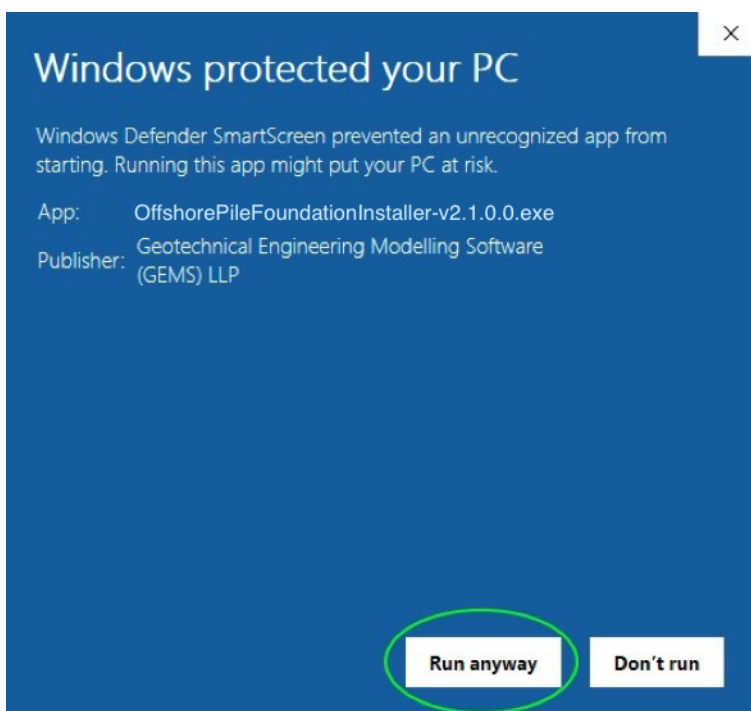
Open the folder where the installer has been downloaded to and run the installer.



If you get a warning message like the one below — ‘Windows protected your PC’ — click on ‘[More info](#)’ to see additional details about this app. Windows or other antivirus software may sometimes categorise this app as an ‘unrecognised app’.



On the next screen — ‘Windows protected your PC’ — click on ‘[Run anyway](#)’.  
OffshorePileFoundationInstaller.v2.1.0.0.exe is a safe application with a valid digital signature from a verified publisher.



## Step 1: User Account Control

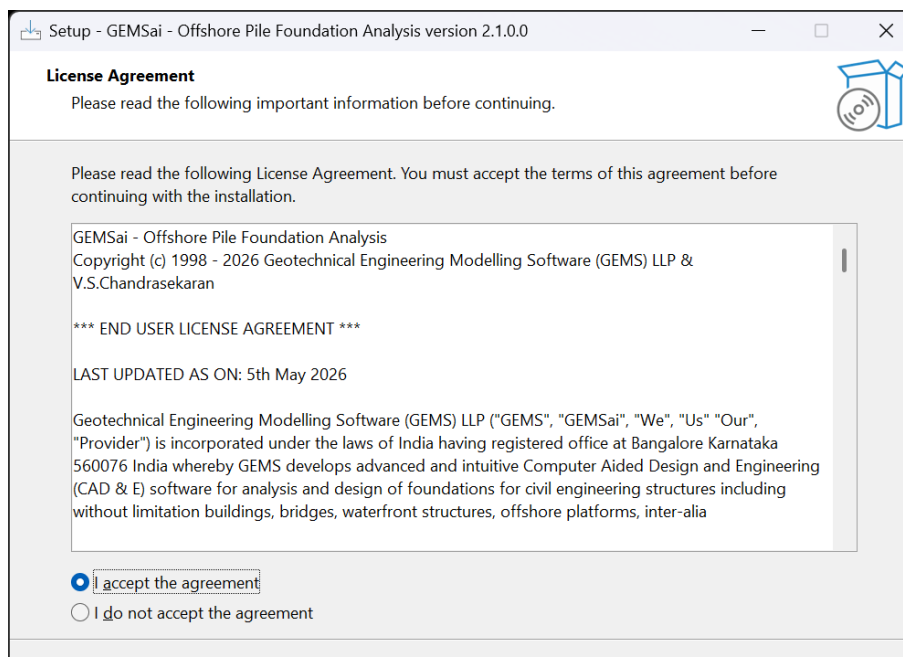
Click on [Yes](#) to begin the installation process. GEMSai – Offshore Pile Foundation Setup is from a verified publisher: Geotechnical Engineering Model Software (GEMS) LLP.



## Step 2: Licence Agreement

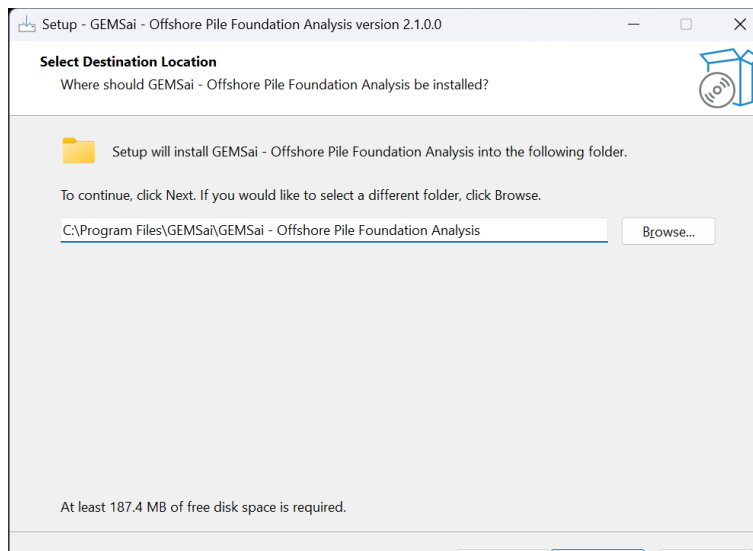
Read the licence agreement and, if you accept it, select the 'I accept the agreement' radio button and click on [Next](#).

If you don't accept the licence agreement, select the 'I do not accept the agreement' radio button and click on [Next](#). The installer will stop and close the installation. Please delete the installer file from your computer.



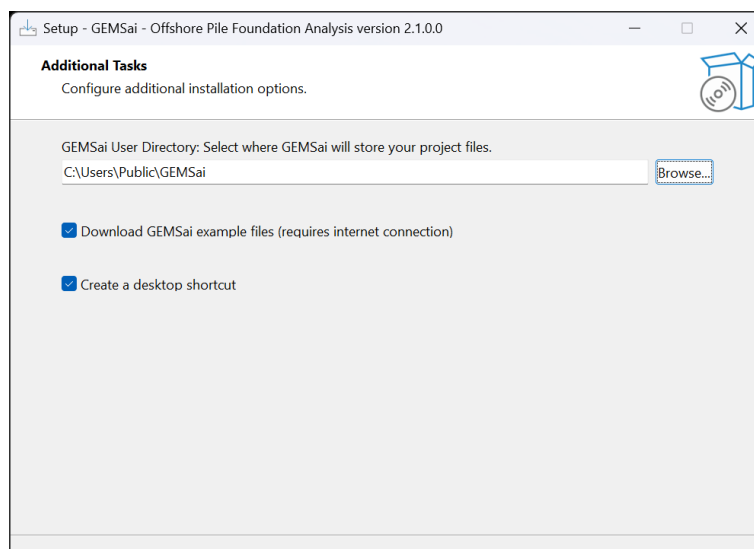
### Step 3: Installation Directory

Select the installation directory. If you are OK with the default folder, click on **Next**. By default, it will install in the 'C:\Program Files\GEMSai\GEMSai – Offshore Pile Foundation Analysis' folder. If you would like to change the folder, click on **Browse** and select a different installation folder. Click '**Next**' to proceed.



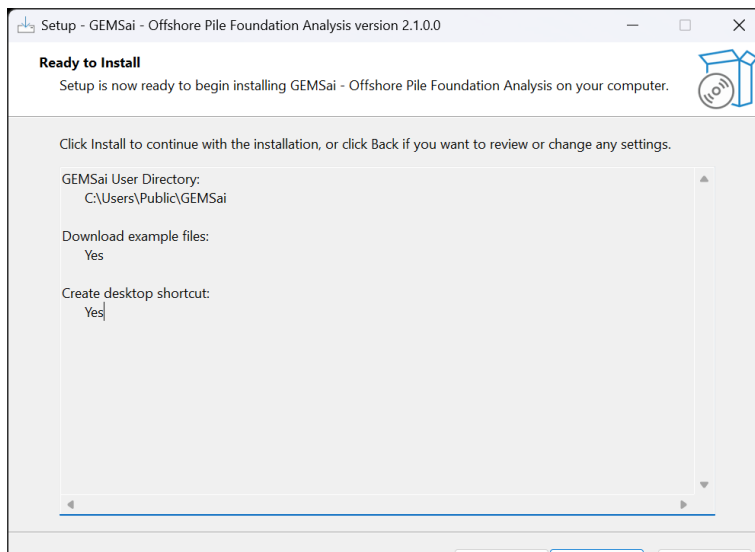
### Step 4: Additional Tasks

- Select the default user directory where GEMSai will store the project files.
- Download the GEMSai examples to help you get started quickly. Recommended for first-time users.
- Select 'Create a desktop shortcut' if you wish to launch the app from the desktop. This is recommended.

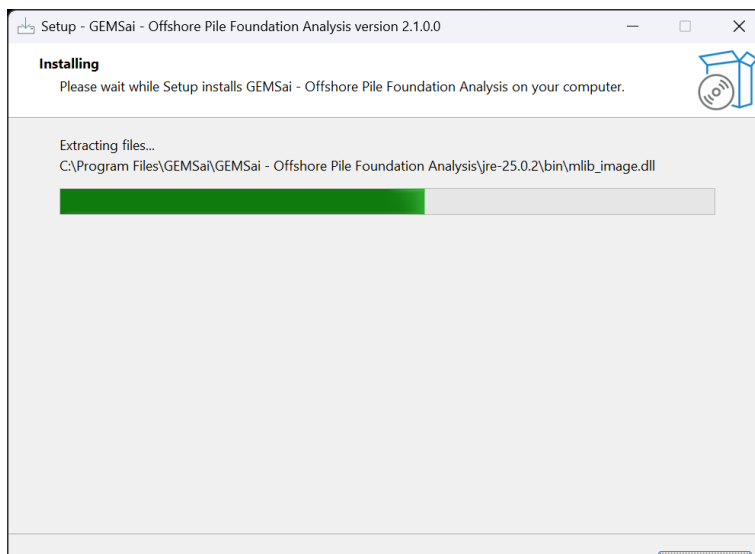


## Step 5: Ready to Install

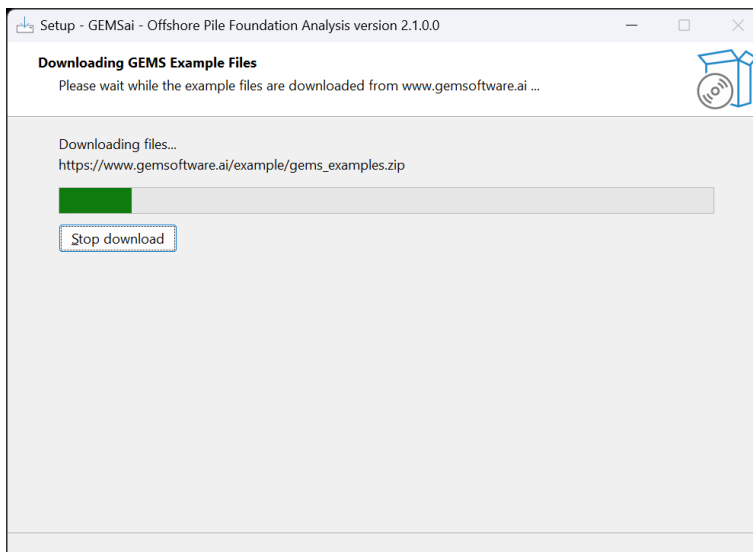
Your software is ready to install. Review the changes that will be made, then click on [Install](#).



You will see a progress bar indicating the installation progress.

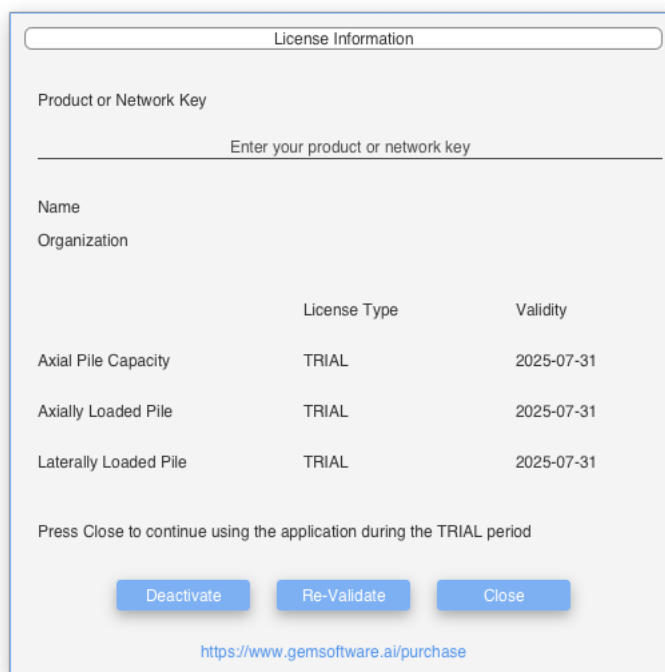


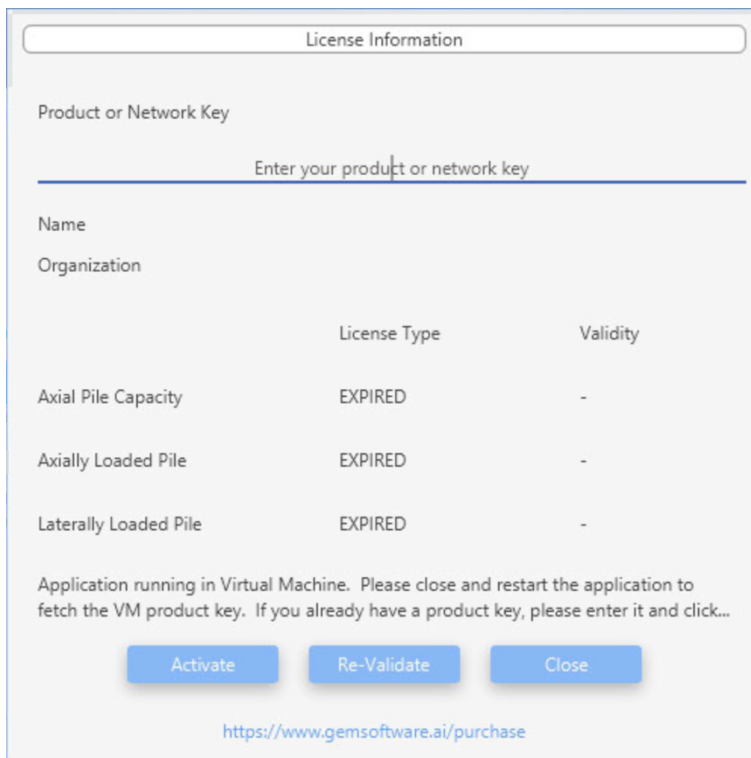
You may see a progress bar indicating the GEMS Example Files download progress if the download example option was selected.



### Step 6: Product Licence Installation

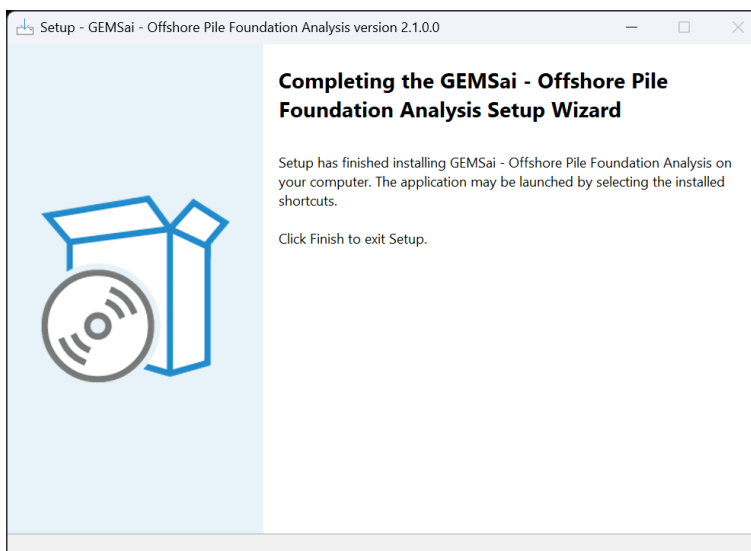
You will see one of the two licence information windows below, depending on whether you are installing on a standalone system or a virtual machine. If you are upgrading your software with a valid product key, you may not see this window — in either case, click [Close](#) to continue. On a virtual machine, the software will download a product key when it is launched. On a standalone system, you can run the software without a product key during the trial period.





## Step 7: Installation Complete

Congratulations — your installation is complete. Click on Finish to close the installer.



## Support

If you require further assistance, please email us at [support@gemsoftware.ai](mailto:support@gemsoftware.ai).